Disable Junk E-mail Filters

Barracuda Spam Filter is most effective when junk mail filters and rules of other programs have been disabled or removed. By doing this, we can avoid a potential mix-up between quarantine folders and makes it easy knowing quarantined mail is directed to a single source.

**Microsoft Entourage v.X**
1. With Entourage open, choose Tools/Junk E-mail Protection.
2. Remove the check from **Enable Junk Mail Filter**.
3. Click OK.

**Microsoft Entourage 2004**
With Entourage running, choose Tools/ Junk E-mail Protection.
Select **None** – Turn junk e-mail protection off.
Click OK.